



SUPPORT + SERVICE BY MMT

# End-to-End Service Coverage

With TotalCare, MMT complements application expertise and technical solutions with **comprehensive service and support** to revolutionize medical device manufacturing.

As a global leader in catheter manufacturing solutions, and micro grinding and electrochemical grinding and cutoff applications, MMT offers an integrated business approach to its customers. This partnership approach provides our customers with the most reliable and dynamic solutions that enhance their manufacturing processes.

## BENEFITS

Integrated Global Service & Support

Reduced Downtime

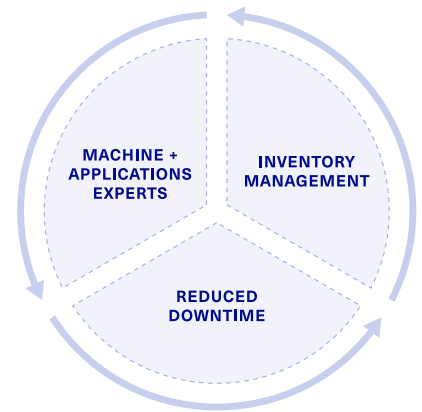
Inventory Management

FAT/SAT Support

Repairs/Upgrades In-House



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At MMT, we are committed to providing exceptional customer service and technical expertise to our customers. Our Total Care program is designed to help our customers reach their production goals across the manufacturing continuum.

	BASIC SERVICES	PREFERRED	TOTAL CARE	TOTAL CARE+
System Commissioning	●	●	●	●
Training	●	●	●	●
SAT / FAT	●	●	●	●
Initial Tooling	●	●	●	●
Critical Spares	●	●	●	●
Process / App Support	●	●	●	●
Extended Warranty	●	●	●	●
System Eval – Health Check		●	●	●
Increased Freq. Health Check		●	●	●
Calibration		●	●	●
Periodic Maintenance		●	●	●
24/7 Support		●	●	●
Field Service Discount		●	●	●
Free Field Service		●	●	●
Customer Portal Access		●	●	●
Inventory Management			●	●
Replacement Parts Included			●	●
Equipment Included				●